



Terms & Conditions Agreement

Exclusive Odysseys | Luxury Private Travel & Executive Transportation

Exclusive Odysseys – Terms & Conditions

Booking & Payment

A signed agreement and a 25% deposit are required to secure your reservation. The remaining balance is due no later than 48 hours prior to service. Bookings are confirmed only upon receipt of deposit.

Cancellations

Cancellations 72 hours prior to service receive full refund. Cancellations within 72 hours forfeit reservation deposit. No-shows are charged in full. Rescheduling requests may be accommodated based on availability and at our discretion.

Overtime

Service beyond the contracted time will be billed at the prevailing overtime rate (10–20% above the standard hourly rate) in 30-minute increments and must be approved by the client during the service. Overtime charges will be applied to the card on file.

Client Responsibility & Conduct

Clients are responsible for the conduct of all passengers. Excessive cleaning, damage to the vehicle, or unsafe behavior may result in additional charges. Smoking is strictly prohibited. Alcohol is permitted for passengers of legal drinking age; however, responsible conduct is required at all times.

Delays & Unforeseen Circumstances

While every effort is made to ensure punctuality and seamless service, Exclusive Odysseys is not liable for delays caused by weather, traffic conditions, venue timing changes, or circumstances beyond our control.

Vehicle Substitution

In rare circumstances requiring mechanical or safety considerations, a comparable luxury vehicle may be substituted to ensure uninterrupted service.

Client Agreement & Authorization

By signing below, the Client acknowledges and agrees to the Terms & Conditions outlined above and authorizes Exclusive Odysseys to charge the payment method on file according to the agreed booking schedule.

Client Name (Printed): _____

Client Signature: _____

Date: _____